



Rabindranath Thakur Mahavidyalaya, Sepahijala, Tripura
Affiliated to Tripura University & Recognised by UGC
Accredited by NAAC with 'B' Grade

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Parents Feedback Report

An annual survey was conducted by the Internal Quality Cell, Rabindranath Thakur Mahavidyalaya to assess the satisfaction of parents regarding the services of the college. Each year parents are asked to complete a feedback form to gain an insight into how college could improve on various parameters. We value feedback and treat it with highest respect, courtesy, value and confidentiality.

Process Adopted for Feedback

Likewise every year the Internal Quality Cell, Rabindranath Thakur Mahavidyalaya has provided online feedback in google form for the academic session 2022-2023. Filling of feedback is voluntary.

Design of Feedback

The feedback collected including grading of key services on a four-point scale:

1. Excellent
2. Very good
3. Good
4. Poor

Areas assessed were

1. Admission preference amongst other colleges
2. Admission procedure
3. Security and discipline of college campus
4. Academic atmosphere
5. College infrastructure

There are ten (10) types of questions to assess five parameters.

Besides this, comments/opinions were also requested from the parents.

Analysis of Feedback (feedback was analyzed on 460 parents responses)

Feedback was sorted and the opinion obtained for each parameter is represented as percentage of total number of feedback response obtained for that parameter represented in parents.



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Parents Feedback Analysis

AcademicYear2021-2022

Rating for almost all the parameters fell in the range of “Excellent” to “very good” and “Good”. On an average 25% of the parents’ feedback were excellent regarding the teaching-learning environment, teachers’ cooperation, college administration support, college infrastructure, discipline in college premises, redressal mechanism, resources provided to the students by the college, social environment in terms of diversity and inclusiveness, mentoring process and extra-curricular activities. Around 37% felt it was very good and 38% felt as good.

Suggestions of Parents

1. CTO for NCC unit for its smooth functioning.
2. Installation of proper arrangement for safe drinking water and more number of water cooler with RO systems is required in the college premises.
3. Regular cleaning of toilets, common room, classrooms, labs and college campus.
4. Use of latest technology aids in teaching-learning
5. Organizing sport events on regular basis and a properly maintained playground.
6. Library and labs should be upgraded.
7. Building a Program/community Hall in the college campus.
8. Need for a canteen in the college premises.
9. More books on newer topics in the library.
10. Required CCTV surveillance of the college.

Action taken:

1. Installation of electricity operated cool and hot combo water filter in administrative and academic building to provide safe drinking water.
2. Smart Class room has been updated with Smart Screen and smart podium from RUSA fund.
3. Outsourcing staff has been engaged in regular cleaning of the college.
4. Books have been purchased from RUSA fund.
5. The college has installed CCTV in both the administrative and academic buildings.